



Cognitions ACT™ RiskSafe

Human-Factor Behavioural Programme for Risk & Patient-Safety

The issues surrounding risk and patient safety in hospitals is one that continues to pre-occupy trusts and regulators. Recent reports show that patient-safety in hospitals requires improvement or is inadequate with a wide variation in quality.

Issues with safety are linked to a lack of effective processes and a culture that doesn't learn from near-misses. However it is acknowledged that good leadership can drive up quality and safety.

RiskSafe is a unique programme using human-factor behavioural change and engagement around areas of communication, influence, resilience, teamwork and risk-analysis to reduce risk and increase patient-safety. A range of programme days exists to address individual, team & organisational needs.

Culture is pervasive both positively and negatively. Culture can defeat process at every turn. This programme addresses the human-factor issues that get in the way of behavioural and cultural change around risk and patient-safety to create a sustainable shift in its management by all healthcare staff.



Who is ProAssign ACT™ RiskSafe for?

- Operating Theatres
- Surgery
- Intensive Care
- Maternity Services
- Accident & Emergency
- Executive Board
- Medium & High-Secure Forensic Psychiatry
- Hospital departments where Safety is at Risk

How long is RiskSafe for?

- 1 day – Taster & Awareness
- 2 day – Awareness & Implementation
- 5 days – Awareness, Implementation & Sustainability
- Bespoke for Individual Organisations

What is RiskSafe about?

- Effective Communication
- Influencing Teams
- Resilience
- Critical Conversations
- Crew-Resource Management
- Risk Analysis & Root-Cause Analysis

What Outcomes can I expect from RiskSafe?

- New & effective ways of Communicating
- More Influence with and without authority
- Effective Team-Working
- A 'Step-up & Thrive' Resilience culture
- The ability to have Fearless Conversations
- An understanding of the Risk-Analysis process
- Awareness, Action, Implementation & Sustainability